

GENERAL MOTORS ACCESSIBILITY REIMBURSEMENT APPLICATION

APPLICATION
PAGE 2 of 2

4. VALIDATE APPLICATION AT GM DEALER

Take your adapted vehicle and application to your GM dealer. Have your GM dealer representative sign the application. If you are physically unable to return to the GM dealer you bought the vehicle from (e.g., you are now residing in another state or have moved a considerable distance from your original dealer), any participating GM dealer representing the brand purchased may sign your application. If your Chevrolet Traverse is equipped with a BraunAbility® lowered floor conversion, you are not required to complete Dealer Information or Confirmation section listed below. Please go to Step 5.

DEALER INFORMATION

Dealer Name: _____

Dealer BAC Code: _____

Phone: _____

Fax: _____

CONFIRMATION (REQUIRED)

I have examined the eligible vehicle identified on this application, and it is equipped with the adaptive accessibility equipment described on the attached invoice(s).

GM Dealer Representative Signature _____

Print Name _____

Date _____

Send reimbursement payment to (check one):

The GM dealer above The vehicle purchaser

If the dealer is requesting payment, one of the following documents must accompany the application:

- Customer Incentive Acknowledgment and/or Assignment Form
- Copy of dealer check(s) issued to equipment installer(s)
- Copy of sales contract reflecting accessibility incentive deduction

5. VERIFY YOUR APPLICATION IS COMPLETE

Gather your reimbursement application and all necessary attachments. **Incomplete applications will delay claims processing. Make sure you have the following:**

- Copy** of itemized invoice(s), including proof of payment
- Letter of authorization from your lessor if this is a leased vehicle
- If dealer is requesting payment, remember to provide ONE of the following: Customer Incentive Acknowledgment and/or Assignment Form, copy of dealer check(s) issued to adaptive equipment installer(s), or copy of sales contract reflecting accessibility incentive deduction
- For reimbursement of assist steps/running boards (\$200 maximum), remote liftgate opener (\$500 maximum), assist handles, electric parking brake, inverter, and pedal extenders, provide signed letter from physician describing disability/limitation with physician's name, license number, address and phone number
- Copy** of completed and signed reimbursement application

6. APPLICATION SUBMISSION

Fax or email your application and all required attachments to:

Fax to:
1-866-234-3036

Email to:
mobility@gm.com

PLEASE KEEP A COPY OF THE APPLICATION AND ALL SUPPORTING DOCUMENTS FOR YOUR FILES.

This claim and any payment made under this claim are subject to the Official Program Rules and Guidelines that are in effect from 1/5/21 to 1/3/22 and have been made available to all authorized GM dealers. General Motors reserves the right to modify or terminate this program without notice.

SERVICE REQUEST NUMBER FOR INTERNAL USE ONLY



GENERAL MOTORS FLEET



REIMBURSEMENT PROGRAM FEATURING
ONSTAR BUSINESS SOLUTIONS



REMOVE, COMPLETE AND RETURN FORM

Vehicles shown throughout with equipment from independent suppliers which is not covered by the GM New Vehicle Limited Warranty. GM is not responsible for the safety or quality of independent supplier alterations.

Providing the capability and
confidence to live a life in motion.

\$1,000 Reimbursement on Adaptations.

Through the General Motors Accessibility Reimbursement Program, customers who purchase or lease an eligible 2021-2022 Chevrolet, Buick, Cadillac or GMC vehicle can receive up to \$1,000¹ in reimbursement (\$1,200 on Chevy Express and GMC Savana) toward the cost of eligible adaptive equipment installed (or reinstalled) on their new vehicle.

Plus Two Years of OnStar® and Remote Access Plan— Only From General Motors.

Customers who purchase properly equipped eligible GM vehicles also get 2 years of the OnStar Safety & Security² Plan Coverage and Remote Access³ Plan with available 4G LTE Wi-Fi® Hotspot⁴ when eligible adaptive equipment is installed. This offer is on top of the OnStar Safety & Security coverage and connected services trial included on new GM eligible vehicles.



To get an application or learn more, visit gmfleet.com/accessibility or call 1-800-323-9935 or TTY 1-800-833-9935.

At the touch of a button, OnStar connects you to a real person, 24/7—with a world of services to help you stay connected safely, including:

OnStar:

- Automatic Crash Response⁵
- Emergency Services⁵

Remote Access:

- Remote Door Unlock (requires power door locks)⁶
- Vehicle Diagnostics⁷



¹Limit \$1,000 total reimbursement per eligible vehicle (\$1,200 for Chevrolet Express and GMC Savana). See General Motors Accessibility Reimbursement Program Application for complete program details, limitations, and eligibility. Offer ends 1/3/22. GM regular production options and accessories are not eligible for reimbursement under the General Motors Accessibility Program, except for OnStar TTY equipment and seat belt extenders. This includes, but is not limited to, assist steps/running boards and all aftermarket equivalents. Call the General Motors Accessibility Program Assistance Center if you have questions about equipment eligibility. ²Services subject to user terms and limitations. Certain services require working electrical system, cell service and GPS signal. OnStar links to emergency services. Data plan offered by AT&T. Visit gmfleet.com/connectedservices for more details. Requires compatible Apple or Android device and data connection. Remote Services require paid plan. ³Services vary by model and conditions. Unlock feature requires automatic locks. Remote start requires factory-installed and enabled remote start system. ⁴Service varies with conditions and location. Requires active OnStar services and paid data plan offered by AT&T. ⁵OnStar acts as a link to existing emergency service providers. Not all vehicles may transmit all crash data. ⁶Remote Access Plan does not include emergency or security services. Unlock feature requires automatic locks. ⁷Vehicle Diagnostic capabilities vary by model and do not cover all vehicle conditions. Additional message and data rates may apply. Not all issues will deliver alerts. Requires email address on file and enrollment in Vehicle Diagnostics. See onstar.com for details and limitations.

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APPLICATION
PAGE 1 of 2



Please review the step-by-step instructions and list of eligible adaptive equipment found at gmfleet.com/accessibility. Incomplete applications will delay claims processing. If you have questions or need help, please contact the GM Accessibility Assistance Center at 1-800-323-9935 (TTY 1-800-833-9935).

Eligible adaptive equipment must be permanently installed in the vehicle, and installed for a driver or passenger with a permanent disability. Seat belt extenders are eligible for reimbursement but do not qualify for OnStar® Safety & Security offer.

This application is valid for eligible new and unused 2021-2022 model-year Chevrolet, Buick, Cadillac and GMC vehicles delivered between 1/5/21 and 1/3/22. Vehicles must be adapted and a claim must be submitted within six months of the date of purchase/lease.

You have chosen to hire your own accessibility equipment installer to alter your vehicle. By offering an incentive, GM is not reviewing or taking any responsibility for the quality or safety of your alteration. Please consult the vehicle alterer making changes to your vehicle to ensure that the work done on your vehicle is consistent with the Federal Motor Vehicle Safety Act. Alterations are not covered under the GM New Vehicle Limited Warranty.

1. OBTAIN ADAPTIVE EQUIPMENT AND PURCHASE RECEIPT

- TTY equipment requested

After your vehicle adaptations are completed, obtain an itemized paid invoice from the licensed equipment installer(s). The invoice must include the following:

- Preprinted installer company name, address, and phone number
- Your name, address, and phone number
- Vehicle Identification Number (VIN)
- Description of the adaptive equipment installed on vehicle
- Date of adaptation (sale)
- Itemized cost of parts AND labor (listed separately)
- Proof of payment for the adaptation (copy of credit card receipt, canceled check, or paid invoice)

2. VEHICLE PURCHASER INFORMATION — PLEASE USE INK AND COMPLETE ALL INFORMATION

PURCHASER INFORMATION

Mr. Ms. _____
LAST FIRST M.I.
 Mailing Address _____
 City _____
 State/ZIP _____/_____
 Home Phone # (_____) _____
 Work Phone # (_____) _____
 Email Address _____
 Vehicle sold/traded in:
 Vehicle Make _____ Model _____ Year _____
 First-time GM Accessibility Reimbursement Program user?
 Yes No
 Primary personal accessibility aid used: Wheelchair
 Scooter Cane/Walker/Crutches Other None

VEHICLE/EQUIPMENT INFORMATION

Vehicle ID No. (VIN) _____
 Delivery Date ____/____/_____
 Vehicle Make _____ Model _____ Year _____
 Check appropriate box:
 Retail Sale Retail Lease Commercial Sale

DESCRIPTION OF ADAPTIVE EQUIPMENT INSTALLED

Date of Adaptation ____/____/_____
 Total Cost of Adaptation \$ _____
 Reimbursement Amount Requested* \$ _____

NOTE: A letter from your physician describing the limitations of your disability is required for assist steps/running boards, assist handles, electric parking brake, inverter, pedal extenders, remote liftgate opener, and TTY equipment

*Please see dealer or gmfleet.com/accessibility for limits.

3. REVIEW AND SIGN APPLICATION (VEHICLE OWNER[S] OF RECORD)

I/We certify that the information entered on this application is correct and that the adaptive equipment described on the attached invoice(s) has been permanently installed on the eligible GM vehicle identified on this application. I/We understand that GM has no responsibility for my vehicle alterations.

Purchaser/Lessee Signature _____

Date _____

Co-Purchaser/Co-Lessee Signature _____

Date _____

Print Name _____

Print Name _____

GO TO STEP 4 ON REVERSE. >

REMOVE, COMPLETE, AND RETURN FORM